Linda Martin 1251 35th Avenue San Francisco CA 94122

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I struggled with both cable and ATT for three years after I moved the family to San Francisco. Speeds that these corporations touted as fast were in fact a fraction of what they claimed--not to mention having to purchase extenders, and then getting sucked into "better" high speed for our needs (two teachers, two students in the same house)...why is it always about paying just a little bit more? I didn't want to pay more for a service that had been sold to me as precisely what we'd need. I was tired of the 45 minutes I'd spend on hold, of the not-so-helpful agent telling me my speed looked good to him or that they couldn't get out there until the 12th of never. When Sonic finally got out to the Outer Sunset district in SF, ALL OF US--and it's all I hear about, so I'm pretty dang sure it's close to ALL OF US--switched to Sonic. No drama. No interruptions. No bullshitting agents. Just service. Straight up providing what they say they're going to. What a concept.

So now...on top of Trump's tax cuts, you're buttressing ATT's monopoly over high speed? You think they need the dough? Gimme a break. Like...immediately.

Support Sonic. We're tired of getting the short end of every bloody stick.

Linda Martin